

Who we are

Founded in 2022, Achala Health is driven by a passion for transforming healthcare with innovative technology. By blending industry expertise, practitioner insights, and cutting-edge solutions, we create patient-centric applications that elevate the experiences of patients, doctors, and healthcare practices.

Why Choose Us?

- > **Expertise in Innovation:** Pioneering health claims digitization under ABDM.
- > **Trusted Partnership:** Endorsed by the NHA
- > **Seamless Integration:** Designed for easy adoption by all stakeholders.
- > **Future-Ready:** Scalable to include OPD, pharmacy expenses, and more.
- > **Customer-Centric Approach:** Focused on improving experiences across the ecosystem.

Our Clients



Get In Touch

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achala⁺

enabling Patient-First experience



Accelerating a Seamless Patient Journey with Standardized Claims

“Enabling a Faster, Smoother Patient Experience”



Our Solution

Empowering hospitals to participate in NHCX

The NHCX Platform developed under the Ayushman Bharat Digital Mission (ABDM) revolutionizes health insurance claims processing in India. Leveraging global data standards like FHIR, it bridges gaps between insurers, healthcare providers, and citizens, ensuring seamless, secure, and efficient exchange of health claim data.

Our platform enables NHCX by simplifying claim processes, AI-driven documentation, faster turnaround of claims to improve working capital, and better utilization of beds for increased revenue.

Core Features:

- Standardized communication protocol between providers & payors.
- Digital contracts between payers
- Real-time claims adjudication & settlements.
- Integration with PHR Apps for citizen transparency.

Our platform enables the claim workflow of NHCX

Streamlining health claims with seamless communication and enhanced interoperability between providers, payers, and beneficiaries.



NHCX Platform Specifications:

- **Interoperability:** Incorporates global standards for claims data exchange
- **Technology Flexibility:** Participants choose preferred technology solutions.
- **Data Privacy & Security:** Tamperproof audit trails, encryption, and digital signatures.
- **Regulatory Compliance:** Adherence to FHIRv4, SNOMED CT, LOINC, DICOM and ABDM guidelines.
- **Domain Expertise:** NHCX is guided by IRDI and Insurance Companies.

Core Benefits to various stakeholders



Insurance companies

- Standardized cashless claims processes.
- Better customer experience with transparency and trust.
- Enhanced data analytics for underwriting.



Healthcare Providers

- Eligibility checks at admission.
- Reduce labour-intensive process
- Standardized claims/pre-auth formats via a single interface.
- Faster settlements.
- Automated reconciliation of claim statements



For Patients /Citizens

- Reduced discharges times
- Full transparency in the claim cycle.
- Enhanced patient experience