

# Who we are

Founded in 2022, Achala Health is driven by a passion for transforming healthcare with innovative technology. By blending industry expertise, practitioner insights, and cutting-edge solutions, we create patient-centric applications that elevate the experiences of patients, doctors, and healthcare practices.

# Why Choose Us?

- ▶ **Customizable & Scalable:** Tailored to meet your hospital's unique needs.
- ▶ **Data-Driven Insights:** Optimize care and efficiency with actionable analytics.
- ▶ **Easy Integration:** Smooth implementation with your existing systems.
- ▶ **24/7 Support:** Continuous assistance to ensure peak performance.

## Our Clients



# Get In Touch

For any queries please contact us

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## Follow us on



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# achala<sup>+</sup>

enabling Patient-First experience



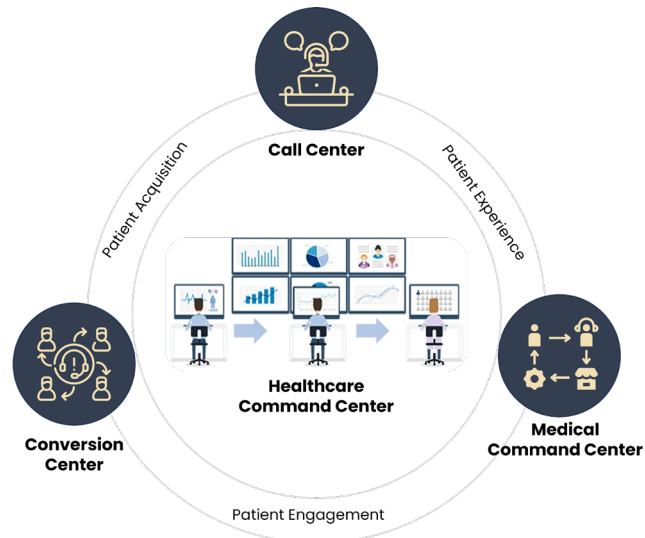
## Empower Hospitals with an Intelligent Command Center

“Streamline Operations, Enhance Patient Engagement and Drive Revenue”

# Our Solution

Our Intelligent Command Center seamlessly integrates three core modules - Call Center, Conversion Center, and Medical Command Center - to enhance patient engagement, improve operational efficiency, and optimize care delivery. This all-in-one solution solves common healthcare challenges, including:

- › Inefficient Patient Interaction:**  
 Streamline and centralize all patient inquiries for quicker resolutions and improved satisfaction.
- › High No-Show Rates:**  
 Leverage analytics to boost appointment conversions and minimize no-shows.
- › Disjointed Care Management:**  
 Deliver personalized remote care and post-discharge support, ensuring continuous engagement with patients.



# Key Modules

## Call Center:

Streamline appointments, diagnostics, and therapy visits by automating workflows to ensure quicker resolutions and improved conversion rates.

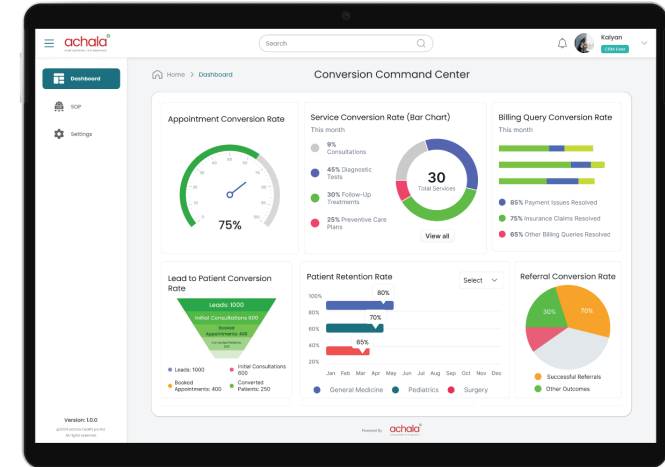
- ✓ Capture & Route Inquiries Smartly
- ✓ Integrate with ConVox and Dialers
- ✓ Empower Agents with Information
- ✓ Seamless Appointment Scheduling
- ✓ Lab Reports Status Tracking
- ✓ General Patient Inquiries & Services Procedures



## Conversion Command Center:

The Conversion Command Center centralizes patient inquiries, streamlines no-show management, and ensures consistent care while leveraging analytics to enhance efficiency and boost conversions.

- ✓ Centralized Inquiry Management
- ✓ Streamlined Communication
- ✓ Appointment No-Show Management
- ✓ Procedures & Diagnostics No-Show Management
- ✓ Data-Driven Insights



## Medical Command Center:

From prescription inquiries to post-care follow-ups, the Medical Command Center ensures seamless remote care, enhancing patient outcomes and satisfaction beyond hospital walls.

- ✓ Remote Patient Monitoring
- ✓ Post-Care Follow-Up
- ✓ Prescription Support
- ✓ Discharge Assistance
- ✓ On-the-Go Support
- ✓ Diet Management
- ✓ 24/7 Accessible Health Support (Call Health)