SELF-SERVICE KIOSK

achala⁺

Enable Patient-First experience with Self-Service Kiosk
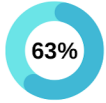
WELCOME

Login/Register   Book Appointment   Check In

Invoices/Payments   Lab reports/Prescriptions   Manage Appointment

Directions   Services   Feedback

Departments   Doctors

Inefficient OPD Processes

27% — **Long wait times**
On average, 20-30 minutes waiting to check-in at the OPD reception.

63% — **Lack of responsiveness**
63% patients indicated that they are not happy with hospital responsiveness and waiting times.
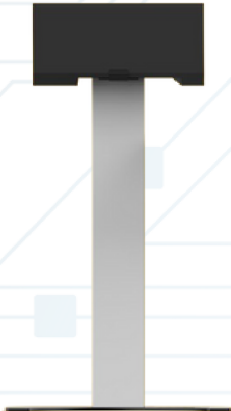
80% — **Missing holistic patient information**
80% of healthcare organizations reported challenges with interoperability.

OPD Self-Service Solution in a Nutshell

Brings efficiencies to hospital operations

OPD Registration Kisok

- Self Registrations
- UHID & ABHA Creation
- Appointment booking
- Self- billing & Payments
- Hospital Facility Navigation
- Patient Feedback
- Queue Managment System

Lab Report Print Kiosk

- Self check-in
- Hospital Guide & Scope of Services
- Print Lab reports & Prescription

Patient Vital Collection Kiosk

- Capture patient vitals
- BP, HR, SpO2, RR, temperature, height etc.
- Digitisation of Patient Records

Business Impact

20%-30% increase in operational effectiveness of front office staff.

40% -50% of the new patients registrations through kiosks

30% reduction in billing counter wait times

Who we are ?

At Achala Health, we are passionate about transforming healthcare delivery through innovative technology solutions. Our team of experts combines industry knowledge, practitioners' expertise, and cutting-edge technologies to develop patient-centric applications.

Client Success Story

A leading corporate hospital in Hyderabad is improving its outpatient services by using a new OPD and patient flow system. This will make the process more efficient and reduce waiting times.

This involves deploying self-service kiosks with key features like:

- Self-check-in
- Secure payment processing
- Queue management and wait Time alerts
- Self and family health profile creation
- EHR & HIMS Integrations
- AI-driven patient flow coordination
- Fast lab report printing

Outcomes

✓ Cut billing counter wait times by 30%

✓ 40-50% of the new patients are using the kiosks

✓ Decrease overall wait times by 50%

✓ Improved patient satisfaction 30-40%