

UNDERTAKING

This Undertaking by Achala Health Services Private Limited, the digital solutions company that provides the ABDM compliant software called HD 360 (Smart Health Data Platform), relates to all "Information", at any time and from time to time, acquired by or supplied to Recipient by the data principal or any other information received in relation to thereof.

The Recipient undertakes to:

- 1. Abide by all guidelines, policies and notifications including but not limited to Health data management policy, HIP/HIU guidelines, Data privacy policy and Data Security Policy of National Health Authority
- 2. Ensure that the integrity of the Data either created in the software or acquired using user consent is not compromised and/or affected and/or prejudiced and will take all necessary measures to ensure that this Undertaking is not breached.
- 3. Ensure the data obtained with consent from any Data principal is used only for the purpose as specified in the consent
- 4. Ensure that the data of the data principal is not shared with any other third party without the express consent of the data principal.
- 5. Ensure high uptime and availability for the data on the ABDM network
- Report cyber security incidents and share related information in accordance with the laws of land/rules and regulations.
- 7. Abide by all laws of land and ensure compliance to all aspects like procedures, rules, regulations, and penalties thereof.

Unless otherwise expressly agreed in writing, Ayushman Bharat Digital Mission("ABDM") and its affiliates (collectively "ABDM") are not in any ways/process/methods responsible or liable for negligence pertaining to cybersecurity or for any breach in connection with such organisation. ABDM does not endorse or approve and makes no warranties, certifications, approval, authorisation, representations, or undertakings relating to the content published in public domain by the Organisation. Lastly, ABDM reserves the right to take suitable and necessary action in case of any breach, including but not limited to termination or revocation from participation in ABDM.

For ACHALA HEALTH SERVICES PVT. LTD.

Director

Signature & Seal of the Registered Organization

Rhajerh

Name: Rajesh Raju

Designation: CEO

Date: 8th April 2024

Place: Hyderabad



Integrated: M1, M2, M3