



LABORATORY REPORTS DISPATCH KIOSKS

FOR HOSPITALS & DIAGNOSTIC CENTERS

Revolutionizing outpatient services with smart lab report dispatch kiosks, allowing patients to print reports without waiting. This not only tackles queues but also saves valuable patient time during consultations.

Current Efficiency Challenges

20
Min

Patients wait time at dispatch counter

On average, 20–30 minutes waiting at either reception or dispatch counter

30%

Dispatch delay

25-30% of the reports take longer to dispatch because of delays in finding the status.

63%

The workload of front office tasks

63% of Staff members can spend hours each day manually sorting & addressing required documents.

20%

Communication Challenges

15-20% of communication between departments may be prone to errors.

Let's See What We Do?

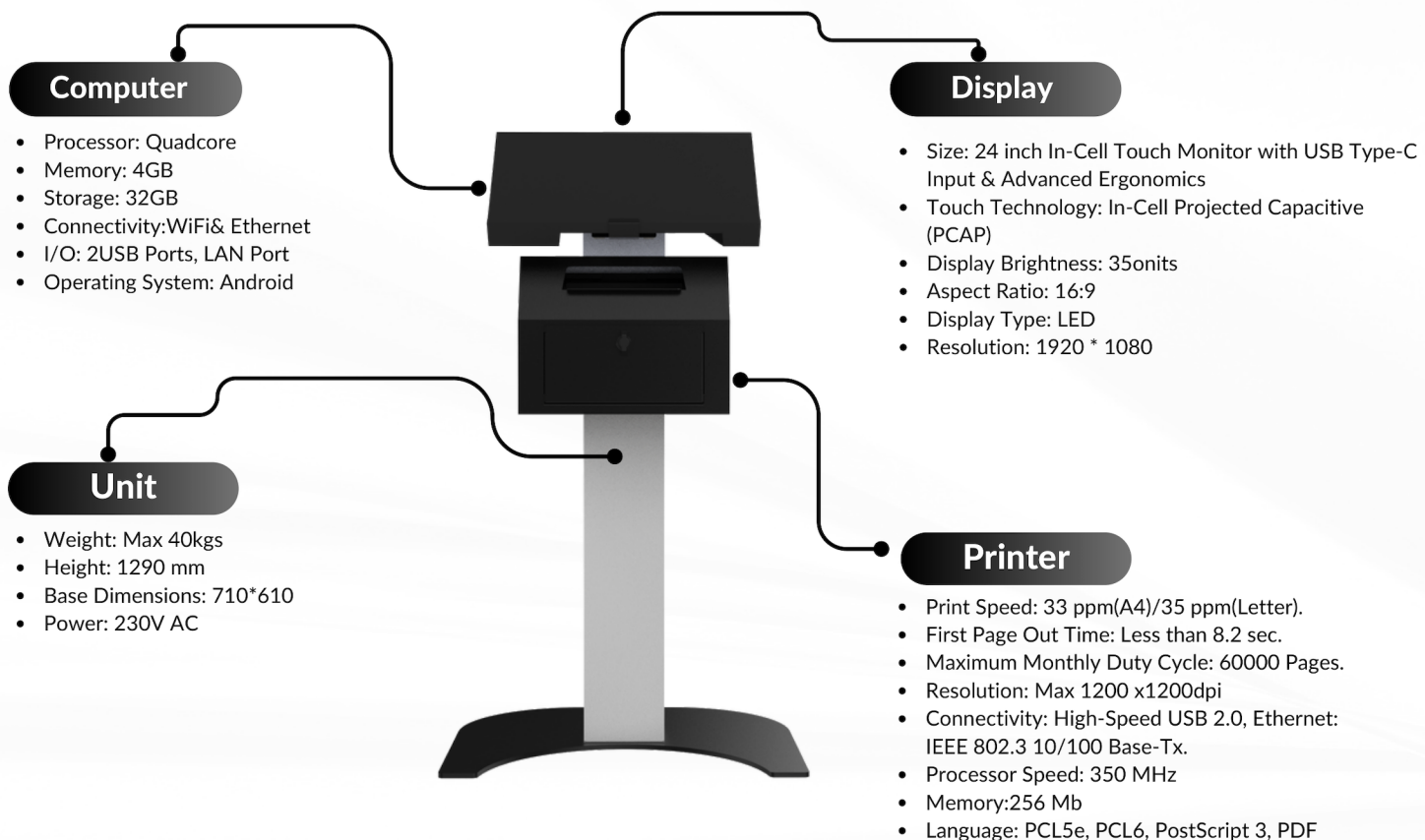
We are introducing Self-service Lab reports dispatch kiosks to take patient experience to the next level, Hospitals have set up lab reports dispatch kiosks, where patients and attendants can print lab reports without waiting at the dispatch counter. It not only effectively solves the long queues in hospitals and other places and saves patient time during their consultation.

Our self-service report dispatch kiosk



- Self-check in
- Digital & Print Friendly
- Hospital Guide & Scope of Services
- Filter by report status, payment status, or departments
- Print Lab reports & Prescription
- Detailed TAT reports
- Patient Feedback

Lab report dispatch kiosk technical specifications



Business Impact



Save up to 30%-40% on printing efforts and reduce report dispatch time.



20% -30% increase in operational effectiveness of front office staff.



Printing and report dispatch time can be reduced by 80%.



9.15/10 patient satisfaction scores

Let's See Who We Are?

At Achala Health, We are passionate about transforming healthcare delivery through innovative technology solutions. Our team of experts combines industry knowledge, practitioners' expertise, and cutting-edge technologies to develop patient-centric applications.

Client Success Story

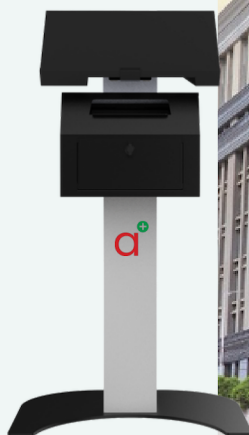
A global hospital in Hyderabad has improved its outpatient services by introducing self-service lab report dispatch kiosks. This innovative kiosk allows patients to easily print their reports, which not only saves time during consultations but also reduces waiting times at the dispatch counter.

This involves deploying five kiosks with key features like:

- Self-check-in
- Hospital guide & Scope of services
- Self-test service printing (Test order & receipts)
- EHR & HIMS Integrations
- 24 Hours self-service
- Go green - restrictions on printing

Outcomes

- ✓ Reduced report collection wait times from 25 minutes to <5 minutes
- ✓ >85% of the patients are using the kiosks to collect reports
- ✓ Decrease overall wait times by 50%
- ✓ Patient feedback 9.4 out of 10



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